

Facilitator

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Here to help with technical issues, Q&A

Arbitration: The End of the Line





Presenter

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Why are we here?





Framework for arbitration

- Creature of contract (or statute)
- Procedures: AAA / FMCS / state agency



Arbitration v. Litigation



Arbitration time and costs

Money

- Arbitrators' per diem rate: \$1,023.62
- Arbitrators' total bill: \$4,911.86

Time

• From invocation to issuance of award: 333.12 days

Source: Federal Mediation and Conciliation Services, fiscal year 2013 averages

Who decides whether to arbitrate?

- □ Who "owns" the grievance?
- □ What do the governing chapter documents say?



Criteria for invoking

Merits; is this the right case?

Cost (money, time and resources)

Precedential effect?

How many affected?

Severity of problem

Alternative relief available? Effect on negotiations?

Organizing potential?

Duty of fair representation

No legal requirement to arbitrate

Union membership, union politics

"Mere" negligence

"Perfunctory" handling

"Arbitrary or capricious"

But...perceptions count

Process for invoking arbitration



The collective bargaining agreement dictates:

- Timelines
- Mechanics of invoking
- Who serves as arbitrator(s)

Who's the "best" arbitrator?

- □ Starting point: halves of babies?
- □ Research background, past awards
- □ Do you want a...ugh...lawyer?
- □ Importance of higher ed experience?
- Remember: you want "the best" arbitrator for this case

Mediation? Settlement?



Preparing for hearing (your work)

Further investigation

Game plan: anticipate!

Witness prep

Care and handling of the grievant

Information to membership

Role of you / attorney(?)

Preparing for hearing (the other side)

Stipulations?

Joint exhibits?

Pre-hearing motions?

Pre-hearing briefs?

Overview of hearing

Location
Formality
Governing rules
Your role / role of attorney(?)
Transcripts
Costs
Beware: ex parte communications

Conduct of Hearing: framework

Authority of arbitrator

Rules of evidence / objections

Burden of proof, order of proceeding

Quantum of proof

Off the record

Conduct of hearing: witnesses

- □ Sequestration
- Sequence of hearing
- Direct and cross examination (+ redirect / recross, (+ redirect / recross, + redirect
- Rebuttal

Then what?

Closing arguments

When is record closed?

Post-hearing briefs; rebuttal briefs?

Timelines

Issuance of award; failure to comply?

Finality of award

Narrow Legal Grounds for Overturning

□ "Abuse of discretion"

Corruption, fraud, undue means

Partiality or corruption

□ Misconduct resulting in prejudice

Arbitrator exceeded authority

□ www.aaupcbc.org

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